

Step-by-Step Instructions to Update Your ICD-10 Codes



Below are the steps that must be completed to update your NextGen system with the 2021 ICD-10 code changes. You must be on an ICD-10 supported version at minimum before applying these changes:

NextGen Enterprise 5.9.4

- NextGen Enterprise 5.9.3
- NextGen Enterprise 5.9.2
- NextGen Enterprise 5.9.1
- NextGen Enterprise 5.9.0
- NextGen Enterprise 5.8 UD3
- NextGen Enterprise 5.8 UD2 HF
- NextGen Enterprise 5.8 HF
- NextGen Adaptive Content Engine 8.3 or higher (for NextGen Adaptive Content Engine Utility ICD Yearly Update Toolkit)

If you are hosted by ITelagen, the ITelagen team will perform Steps 1, 2, 3, and 5 on your behalf. In order for us to proceed with this, **please open a case with your Support Team indicating which of the below steps you would like us to move forward with.** Please note that Steps 4 and 7 will NOT be performed by ITelagen and it will be your responsibility to complete those two steps.

Step 1: Download the updates from the Success Community:

- [NextGen ICD 2021 CM/PCS Codes and ICD10 Import User Guide](#)
- [Clinical Data Loader Utility for NextGen Enterprise 5.8.x and 5.9.x](#)
- [Clinical Data Loader Utility User Guide for NextGen Enterprise 5.8.x and 5.9.x](#)
- [NgUtility ICD Yearly Update Toolkit – 2021](#)

Step 2: Install the 2021 ICD-10 codes into the ICD Master in File Maintenance > ICD CM Master Files using the ICD/CPT4 Update Utility.

- For additional information refer to [NextGen ICD 2021 CM/PCS Codes and ICD10 Import User Guide](#)

Step 3: Import the 2021 ICD-10 codes from the ICD Master to each of your diagnosis libraries.

- For additional information refer to [NextGen ICD 2021 CM/PCS Codes and ICD10 Import User Guide](#)

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Step 4: Update the GEMs on each diagnosis library using the GEMs Update Utility, as needed.

Note: A General Equivalence Mappings file was not updated for the 2021 ICD-10 code release. The latest GEMS file is from the release of the 2018 ICD-10 codes.

***Note:** This step is only required if you have not already updated to the 2018 GEMs file from the release of the 2018 ICD-10 codes.

- For additional information refer to [NextGen ICD 2021 CM/PCS Codes and ICD10 Import User Guide](#)

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Step 5: Run the Clinical Data Loader.

The [Clinical Data Loader Utility for NextGen Enterprise 5.8.x and 5.9.x](#) contains mappings between the updated 2021 ICD-10 Billing Codes and SNOMED Clinical Problems.

- For additional information refer to the [Clinical Data Loader Utility User Guide for NextGen Enterprise 5.8.x and 5.9.x](#)

Steps 6 and 7 are only required if you have NextGen KBM

Step 6: Use the NgUtility ICD Yearly Update Toolkit along with the `ngutility_icd_yr_mapping_2021.csv` file for NextGen Adaptive Content Engine and review for any necessary 2021 ICD10 changes.

- For additional information refer to the [NgUtility ICD Yearly Update Toolkit – 2021](#) article.
- The best-practice recommendation is to make changes in a TEST environment prior to 10/01/2020. After the CDL has run, the toolkit data changes made in TEST can be imported into Production after office hours on 9/30/2020.

Note: In Production, all of the findings can be generated beforehand to save time. The replace functionality on the **Find and Replace** panel in the toolkit should only be completed after hours on 9/30/2020.

It will be your responsibility to review the results of the NgUtility ICD Yearly Update Toolkit and apply Step 7 below.

Step 7: Manually perform NextGen KBM ICD configuration in NextGen File Maintenance and on system and/or practice templates.

- Some of these changes may be made with the toolkit; for additional information refer to the user guide found in the [NgUtility ICD Yearly Update Toolkit – 2021](#) article.
- Changes made in TEST only prior to 10/01/2020. After the CDL has run, import the changes made in TEST into Production after hours on 09/30/20.

Step 8: If you need assistance performing any of these steps open a Case with your ITelagen Support Team